

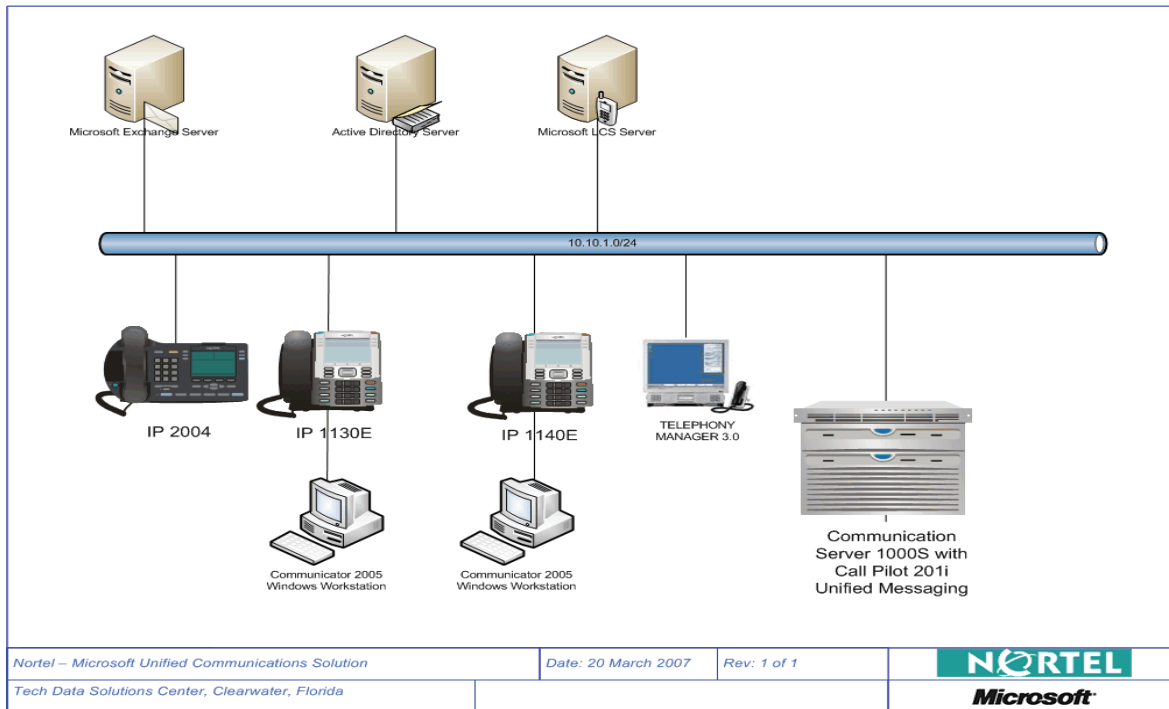
Solution Overview:

Government agencies face a multitude of communication challenges. Whether dealing with day-to-day citizen and interagency communication or the effects of security threats and natural disasters, Government must be agile and respond effectively. These challenges drive the need for Unified Communications solutions that are highly interconnected, extend real-time collaboration beyond agency walls and effectively support a more mobile, distributed Government workforce. The recent announcement by Nortel and Microsoft that they have formed the Innovative Communications Alliance (ICA) goes a long way in helping Government agencies realize the benefits of Unified Communications. Unified Communications — which merges presence, real-time communications (instant messaging, voice, video and application sharing) and near-real-time communications (e-mail, voice mail, short message services) — enables personal, intuitive, rich and effective communications. Whether maintaining Continuity of Operations (COOPs) while dealing with a worldwide pandemic of bird flu, meeting agency goals for telework or simply serving citizens, Unified Communications will change the way Government agencies communicate and operate.

Sharing a common vision, Nortel and Microsoft have joined forces to deliver a joint Advanced Unified Communications infrastructure that leverages Nortel's IP Telephony and Application Center suites with Microsoft's Live Communication Server (LCS), Exchange Active Directory and Office products. Leveraging open systems and open architectures to provide converged telephony, data and video networks, this complete software-based infrastructure will support the widest range of user phones and devices, as well as offer business-grade quality over public switched telephone networks, IP and mobile networks. As the lines between computing and communications and carrier, enterprise and government networks blur, it takes collaboration between companies like Nortel and Microsoft to deliver a high-performance, seamless customer experience. This alliance will bring together best-in-class products to deliver best-in-class solutions that lower your total cost of ownership, increase agency productivity and enhance citizen communication.

Nortel Products: Communication Svr 1000S, Call Pilot 201i, IP 2004, IP1130E, IP1140E

Microsoft Products: Exchange Server, Windows Server 2003, Live



Government Expertise:

Nortel Government Solutions (NGS), a network-centric integrator, delivers the services expertise, mission-critical solutions and secure communications required to ensure the safety, livelihood and well-being of our citizens. We are a trusted supplier and the developer of the U.S. Department of Defense worldwide Defense Switched Network and many other mission-critical Government systems. Our advanced technologies and expert services combined with our staff of architects, engineers and fully cleared and certified program managers enable us to offer you a one-stop shop for your end-to-end mission-critical needs. With a Capability Maturity Model Integration (CMMI) Maturity Level 3 rating, Nortel Government Solutions has the knowledge and experience to deliver secure, reliable communications solutions.

Contact Information: To learn more about this solution call the following System Engineers:

Nortel - Chris Dagney Jim Galon, or Mike Rogers at 800-237-8931 ext. 77733

Microsoft - Gary isle and John Moegling at 800-237-8931 ext. 77161

