



## OpenText Fax Appliance, Redundant Edition



An All-in-One Redundant Fax Solution for Digital Environments

### Overview

OpenText Fax Appliance, Redundant Edition provides an all-in-one redundant fax solution for digital T1, E1 or ISDN environments. Duplicated and backup hardware components provide increased reliability for business-critical faxing. Its server class hardware closely monitors the system, sending notification to the administrator in the event of a failure.

Features providing improved availability include:

- Dual hot swappable hard disk drives
- RAID technology for disk mirroring
- Dual hot swappable cooling fans and power supplies
- Dual Gigabit Ethernet connectivity with client cross over support
- Industrial grade hardware
- Support for digital T1, E1 and ISDN environments in single or dual configurations for auto failover

### Redundant Hardware Components

The components of Redundant Appliance address and eliminate common points of potential failure. Server hardware is built around an Intel-based motherboard with 1GB of memory, 2MB cache, and dual 100/1GB NIC connections. It includes a RAID controller, two serial 160GB disk drives, two removable power supplies and fans. A redundant fax solution minimizes the risk of downtime or data loss due to hard drive failure because fax data is replicated across both drives.

### Automatic Failover

Redundant Appliance can also be configured for single or multiple digital connections to allow for automatic failover if the connection to the service provider is lost.

Redundant Appliance runs on OpenText FaxPress Plus for Fax Appliance software for sending and receiving faxes using the FaxPress Plus client, email, production applications, or via the internet using the FaxPress Plus Web Client.



## Digital Configurations

Redundant Appliance T1 can be installed with a fractional T1 board to provide 8 channels across a fractional T1 line, dual fractional T1 boards, or multiple T1 fax boards to support from 24 to 48 channels across a T1 line(s).

For international markets, Redundant Appliance is available in E1 configuration with support for fractional E1, dual fractional E1 or full E1 up to 60 channels, and ISDN configurations for 8 channels per server. Upgrade kits allow customers to tailor the Redundant Appliance to their needs as the organization grows.

## OpenText FaxPress Plus for Fax Appliance

Redundant Appliance includes OpenText FaxPress Plus for Fax Appliance client and server software. The server software comes pre-installed on the unit and installing the client software optional since the web interface allows access to both faxing and administrative functions from any workstation with a web browser. The Secure Web Interface provides a Web-based server configuration, administration, and faxing utility that can be used to manage users and administer units, as well as send and receive faxes.

## An Integrated Fax Solution

Today's network fax servers are used in conjunction with other systems as a messaging solution or document management component. OpenText Fax Appliance allows email systems to be fax-enabled, providing the network faxing component for copying and multi-function products, and allows an electronic transfer of fax documents directly to a workflow or document management system.

## Integrating Fax with Multi-function Products

Eliminate costly inefficiencies by consolidating faxing with MFPs. OpenText Fax Appliance, FaxPress Edition includes integrations with MFPs to consolidate network faxing services, giving users convenient access to faxing on the same MFP they use daily or printing, scanning, and copying. Fax Appliance acts as a centralized document processing hub, enabling users to securely capture, process, deliver, and track fax documents directly from their MFPs.

## If You Can Print It, You Can Fax It

OpenText Fax Appliance offers every possible network faxing option, including:

- Desktop faxing
- Automated, production faxing
- Faxing directly from email applications
- Faxing directly from Microsoft Office
- Sending faxes to multiple email and fax recipients
- Document management system and electronic workflow integration
- Faxing from copiers, scanners, and MFP touch screens
- Multilanguage character support
- Leading-edge development tools for custom fax applications

Fax Appliance gives users a versatile fax management solution that runs in Microsoft Windows, Novell Netware, Macintosh and Linux environments.

Offering straightforward integration with virtually all computing applications, messaging environments and telephony interfaces; Fax Appliance is a network fax solution tailored to meet the needs of any organization whether it's a small business or a large enterprise with thousands of users.

## About OpenText

OpenText is a leader in Enterprise Content Management (ECM). With two decades of experience helping organizations overcome the challenges associated with managing and gaining the true value of their business content, OpenText stands unmatched in the market.

Together with our customers and partners, we are truly The Content Experts™, supporting 46,000 organizations and millions of users in 114 countries around the globe. We know how organizations work and we have a keen understanding not only of how content flows throughout an enterprise but of the business challenges that organizations face today.

## Learn more

<http://faxsolutions.opentext.com>

**Sales** [captaris.sales@opentext.com](mailto:captaris.sales@opentext.com) (800) 304-2727

**Support** [support@opentext.com](mailto:support@opentext.com) (800) 540-7292