

CUSTOMER SUCCESS STORY

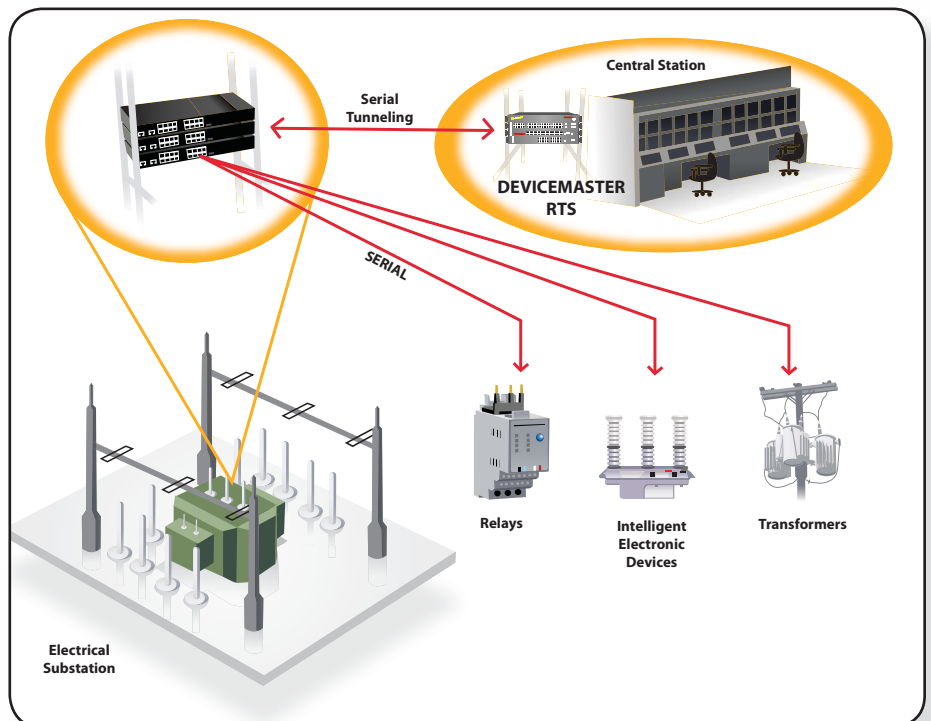
DeviceMaster provides remote monitoring and control for electrical substations

An International software developer and systems integrator for utility automation needed a reliable solution to connect to multiple substations from one central office. Control's DeviceMaster RTS 32-port product was chosen to be implemented into the central office control station.

The DeviceMaster RTS ports connect to modems, radios or microwave systems to communicate to the remote substations, ultimately getting data to or from control relays, RTUs and other intelligent electronic devices (IEDs) in the substations.

Also, due to there being many old modem systems already in the existing utility infrastructure, Control created a custom feature embedding an RTS toggle function to mimic the old Bell protocols these modems need to respond correctly. This makes the central station upgrade much easier to accomplish.

The DeviceMaster 32-port proved to be very valuable, being the largest port density device server with the RTS toggle function. Control is always striving to meet customers' needs, creating reliable, custom solutions at a competitive price point.



For information on Control's DeviceMaster[®], visit www.control.com/devicemaster.

Phone: +1.763.494.4100 | 800.926.6876
sales@control.com